

Self-Directed Attendant Care Program: Case Manager

For some time, in Indiana, self-directed care has been available as part of the CHOICE Program in some areas, but this new program differs from CHOICE in some ways. Self-Directed Attendant Care is an option for those individuals receiving attendant care on the Aged & Disabled (A & D) Medicaid Waiver.

The new program enables the individuals directing their care, or their representatives, to select, schedule, train, supervise, and (if necessary) dismiss their own personal attendants. Individuals are empowered to choose their own personal attendants. The individual directing care, or their representative, will take on all of the responsibilities of being an employer except for payroll management, which will be handled by a fiscal intermediary.

In other states where the program has already been implemented, the level of satisfaction is reportedly very high.

Advantages of Self-Directed Attendant Care

Self-direction may:

- Provide an opportunity to exercise more self-control, to arrange care more conveniently, and to work with personal attendants who are familiar to the eligible individual.
- Give an opportunity to arrange for services from more than one personal attendant or from a combination of agency-based care and Self-Directed Attendant Care, depending on the individual's plan of care.
- Give a better understanding of the process of receiving services and making changes as conditions change.
- Involve the individual in the process ensuring that personal attendants are giving the best service available.

Your Role as the Case Manager

The individual directing care's case manager has roles in three areas:

- Information brokerage: Information, explanation, and access to training materials.
- Initial services: Counseling and assistance with enrollment.
- Continuing services: Monitoring, evaluation, and assistance with changes if the plan of care changes.

The following tools will teach you more about the program and give you an understanding of the process:

- [Case Manager Online Training](#) (presentation, slides, Mb)
- [The Role of the Fiscal Intermediary](#) (presentation, 34 slides, 2.5 Mb)
- [Procedure Outline](#) (pdf download, 2 pages, 116 K)
- [Frequently Asked Questions](#) (FAQs)

- [Case Manager Manual](#) (pdf download, 122 pages, 10.1 Mb)
- [Contact us](#) if you have any questions.

Please call us toll free at (866) 264-2296 if you have any questions. Thank you for your participation and guidance in this program!

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